



TERMS AND CONDITIONS

RESERVATION DETAILS

Please complete and return the booking form together with a booking deposit of £150.00 per week [non refundable]. Full payment is required 6 weeks prior to departure or at time of reservation if less than 6 weeks. A security deposit of £500.00 by cash is payable at the commencement of hire. Proof of identity must be produced by all drivers/ hirers at the time of booking i.e. a utility bill with present address.

ELIGIBILITY

Drivers must be over 25 years and under 70 years of age, of good health, and have held a full driving licence for at least one year. The licence must be free of endorsements and convictions, except for one speeding offence.

INSURANCE

The motorhome is comprehensively insured by Freedom Motorhomes but a refundable security deposit of £500.00 is required. The hirer is responsible for the excess of £500.00 or as otherwise stipulated of each and every claim for loss of, or damage to the insured vehicle [£100.00 windscreen excess].

COLLECTIONS AND RETURNS

Motorhomes are available for collection between 3pm-5pm on the day the hire commences, and must be returned by 12.00pm on the final day. Your co-operation in returning vehicles at the arranged time is essential in order that the vehicle will be available for the next hirer.

LATE RETURNS

In the event of the vehicle being returned late there will be a charge of £150.00 per day or part thereof. Hirers are warned that in this event they will be running the vehicle uninsured and are liable to criminal prosecution.

LATE ARRIVALS

If the hirer fails to arrive at the agreed collection time the owners reserve the right to re-hire the vehicle and admit no liability in respect of inconvenience to, or cancellation charges for pre-booked expenditure by the hirer.

CANCELLATIONS

If the hirer cancels between 6-4 weeks before the hire date the hirer will lose 50% of the hire charge, if less than 4 weeks the whole hire charge. The owners may cancel the hire, if at the time of collection the nominated drivers licences are invalid or not in accordance with the terms and conditions. In this event all monies paid will be forfeited [except the security deposit.]

FIXED PENALTY FINES

Hirers undertake full responsibility for any fixed penalty fines and tolls during the hire period.

DEPOSIT REFUNDS

Security deposits are refunded by post in full provided that the vehicle is returned clean, undamaged and on time. Un-emptied toilets will be charged at £35.00 for emptying and cleaning at £75.00. Refunds are paid after cleaning and inspection of the returned vehicle within 5 days of termination of hire.

ANIMALS

Pets are permitted in the vehicles by prior arrangement at the time of booking, any damage incurred will render the hirer to a loss of deposit and a charge of £75.00 will be made for any cleaning due to animals.

CONDITION OF VEHICLE

In accepting delivery of the vehicle the hirer shall be deemed to have admitted that at the commencement of the hire term the vehicle is in good repair, running order and clean and to have undertaken to return it to the owners in the same condition it at the end of the hire term. No express or implied warranty as to the condition of the vehicle at the commencement of the hire term is given by the owners. There shall be no refund or abatement of the hire charge for any period that the vehicle may be out of service during the period of hire, nor will the owners be responsible for the cost of a replacement vehicle, alternative accommodation or transportation of any kind.

FUEL OILS AND TYRES

These items are at the hirer's expense. Vehicles are supplied with a full tank of fuel and should be returned full. The cost of any shortfall to be borne by the hirer. The hirer is responsible for any punctures or damage to the tyres and wheels including wheel trims.

ACCIDENTS

In the event of any accident the hirer must notify the owners immediately. The hirer shall not give any instruction for repairs to be carried out without the permission of the owners. The vehicle must be removed to the nearest Fiat dealer if possible or a local garage and notify the owners of its whereabouts. An accident report form must be completed and handed to the owners at the termination of hire.

BREAKDOWN

In the unlikely event of a breakdown the owners request that you seek AA assistance. Repairs up to the value of £50.00 may be undertaken at a Fiat garage or a local garage. Repairs costing in excess of £50.00 must be approved by the owners prior to repair being carried out. In either event all invoices and receipts should be retained and returned to the owners on completion of hire.

DAMAGE

Damage to the interior of the vehicle, to living or cooking equipment, bike racks, awnings and roof vents and any equipment on hire will be charged to the hirer in all cases.

LOSS

No claim by the hirer will be considered in respect of any loss or damage to personal belongings or effects of the hirer or any person or persons.

AVAILABILITY

The owners agree to have the vehicle clean and available at the time and date required, but if for any reason the vehicle is not available the owners will do their best to make an alternative vehicle available, or return in full all monies paid. In this event the hirer shall have no claim of any kind against the owners.

THE HIRER

- Shall not carry more passengers than the seating capacity of the vehicle or allow the same to be overloaded with luggage or other articles.
- Shall not use the vehicle for carrying passengers for hire or reward.
- Will be responsible to the owners for the cost of making good any damage caused to the vehicle by improper treatment.

PARKING

Free parking is available during the hire period entirely at the hirer's own risk.

Freedom Motorhomes reserves the right to vary rates and conditions of hire, substitute an alternative vehicle and to refuse to hire to any person without explanation or prior warning.

EXTRA POINTS TO NOTE

We would like to point out the fully comprehensive insurance cover supplied by us is for the vehicle only, and that we recommend you get your own travel insurance in case of loss, theft, accident or injury sustained during the hire period.

All hirers must be over 25 years old and under 70 years old, holding a full driving license with no disqualifications within the last 10 years and a maximum of 3 points acquired in the last 5 years. Anyone trying to hire using falsified documents or by illegal means will have the insurance invalidated which will lead to prosecution.

We must state clearly to anyone wishing to hire that they must return the van on the day arranged by us and the hirer at no later than 12pm on the day of return.